



Remote Service for System by Extruders



Coperion GmbH

Coperion is a global leader in compounding and extrusion, dosing and weighing technology that aims to provide the best service to its global customers.

Challenge:

Establishment of a secure worldwide remote service for his plants.

Customer benefits:

- Approx. 800 plants can be safely monitored worldwide.
- Cost savings by reducing travel times, travel costs and increasing quality.
- Portal solution for Coperion service, customers and suppliers.



Remote Service for Laser measurement systems



Challenge:

Laser measurement systems for thickness and width measurement in rolling mills are used to measure rolled sheet metal. In the past, the supplier had great problems in reaching the server at its customers via remote service.

Customer benefits:

The emerging infrastructure with the global service network and the functionality of the MEP®SmartDevice were implemented as the only permissible reference architecture for a worldwide leading steel group.



Remote Service for dry mixers



Challenge:

At the beginning of this project, there were only modem connections to a few systems. In addition to high hardware costs, the inadequate connections to the mixers and their controls were problematic.

Customer benefits:

With around 280 installations in the field, including around 50 with MEP® SmartDevice, the goal was achieved: hardware costs have dropped and a better connection to the mixers is always available.



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